

Name : MUNISH PAL SINGH

PHD Topic : Investigation of Operations-Service Quality Linkage to Predict Service Quality Failure in Automobile Industry After Sales Market

PHD Supervisor : Dr Satyendra Kumar Sharma , BE, MBA, PhD (BITS Pilani)

Academic Background :

- Pursuing PhD from Birla Institute Of Technology & Science (BITS), Pilani in the Department of Mangement (2015PHXP102)
- MTech from JNU
- MBA from IGNOU
- BTECH from REC (NIT) Jalandhar

Work Experience

- Corporate Experience : M/s MINDA Industries as Manf Engr for Three years
- Presently : Service in Army for last 14 years

Research Interest

- Quality
- Service Quality
- Lean Manufacturing

Publication: One paper in IIT-Guwahati

Awards and Achievement:

- Exposure and experience in Japanese Techniques

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